

1. The system shall have advanced voice communications, data communications, and optional multimedia capabilities. The system must be able to handle LAN connectivity (Ethernet, etc.), personal computer/workstation connections, internet access, and video to the desktop. For the system requirement listed above: Please clarify what you mean by video to the desktop? Is this a desktop app? Do you want to be able to do teams call with the phone?

Ideally the desktop phone would be able to allow for video conferencing via telephone. This may be shown with, without, or as an option, as long as the proposal notes if it is or is not included and price reflects the presence or lack of such abilities.

2. The proposed system must be able to support and interface with the latest mobility devices and protocols, including smartphones and tablets. Specifications will be identified through the user interview process. What features do you specifically want with an app on a mobile device?

At a minimum the system should be able to forward calls from the proposed solution to cellular phones and allow for the ability to place phone calls from the cellular device through the proposed solution.

3. For system requirement number 9.13 do we provide the recommended list or do you want the vendor to create the list?

The vendor should have a recommended list of items. If there are items that may be beneficial to the County, but are not necessarily recommended, those may be shown as optional items.

4. The Court house has said that we can't use pass thru on the hosted phones. They do not have enough network wiring in the building to provide hosted phones with their computers. Are we to bid all new network wiring? Or will this be provided?

If the solution is not capable of operating satisfactorily on the existing network cabling, the proposal should include installation of cabling adequate to allow for expected operation of the solution.